



## **Best Service • Best Solutions™**

### **6-Point Pledge**

- 1. We Will Provide Timely, Expert Service.** Each B2B Industrial Packaging sales representative has an inside customer service partner dedicated specifically to that representative's clients. In the event your sales person cannot be reached, you will always have a second available contact that is completely familiar with your account.
- 2. We Will Objectively Recommend Only The Best Solutions.** While we sell and service products from the world's top industrial packaging and fastener providers, we never favor one product over another. We always offer the solution that makes the most sense for you.
- 3. We Consistently Recommend Money-Saving Alternatives.** Our sales professionals, who are among the most experienced in the packaging and fastener industries, will take the time to thoroughly assess your situation before offering the most cost-effective products and solutions.
- 4. We Will Work Hard To Earn Your Trust.** We will never forget that your business and referrals are the core of our business.
- 5. We Guarantee Prompt Delivery.** With multiple distribution points across the U.S., we can guarantee the fastest delivery in the industry.
- 6. We Guarantee Our Products.** We will go the extra mile to ensure your satisfaction; this includes a fair money back guarantee.

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