



FAQs

How will B2B Industrial Packaging's acquisition of Alpine Distribution's Packaging Division affect me?

1. Will I still have the same account representative?

Yes, the Alpine management team as well as the full sales and service support staff are staying on.

2. How will I contact my account representative?

You can call account reps at the same numbers you always have. They have also retained their cell phone numbers, email addresses, and individual fax numbers.

3. Will Alpine's primary phone numbers remain the same?

The existing Eugene local number: 541-345-0386 and central fax: 541-684-3719 and the existing Portland local number: 503-254-8395 and central fax: 503-254-7175 will remain the same. The toll-free number: 888-219-8451 will change to: 877-222-0048

4. Will B2B Industrial Packaging be using the Alpine facilities?

Yes, both the Eugene facility and the Portland facility will continue operating as they always have.

5. Will the line of available products change?

There will only be positive changes- a wider offering of quality packaging products that will improve and simplify the buying process.

6. How will this affect the service I receive?

You will continue to receive the excellent service you've come to expect, and will benefit from larger inventory levels and an expanded tool repair center.

7. How is this acquisition going to benefit me?

The bottom line is that you'll still enjoy the great Alpine qualities such as friendly, knowledgeable sales people you can trust. Plus you'll be able to take advantage of a larger support staff, greater product availability, and all of the other benefits that come from working with one of the most respected packaging companies in the United States.

Please remit payment to:

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